



The document is intended as guidance only, and you are referred to the Policy Terms and Conditions for full details. [This is intended as a disclaimer to be placed as a footnote in the brochure]¹

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Medisec

Medisec is an Irish company owned by its medical practitioner members, committed to arranging professional medical indemnity insurance and providing assistance, support and peace of mind for doctors in Ireland since 1994. We recognise that our GP members and their practice staff seek to achieve excellence in primary care for the benefit of patients nationwide and are proud always to support them in so doing.

Medisec's work is supported by a dynamic, client-focused team, based in Dublin. Our focus and priority is always on supporting and protecting our GP members and their practice staff, and we invest strongly in what differentiates our offering, so we recruit and retain talented, experienced, empathetic professionals who understand and live our culture of commitment to doctors.

Medisec has always strived to secure good-quality, cost-effective indemnity insurance for our GP members and their practice staff. We are pleased to announce that –after many months of close collaboration with our indemnity provider MedPro – we will be able to offer a GP Entity Medical Malpractice Policy from 1 June 2022.

MedPro

Berkshire Hathaway European Insurance (BHEI) DAC trading as MedPro underwrites medical indemnity policies in Ireland. BHEI is authorised by the Central Bank of Ireland and maintains very competitive financial strength ratings of AA+ (Standard & Poor's).

What Medisec offers you...

- **We arrange entity medical malpractice insurance cover for our members**
 - Medisec is committed to sourcing quality, cost-effective cover for GP practice staff. MedPro's new GP Entity Policy has been tailored to the typical demands and needs of GP Practices. Premium will be calculated with reference to employee roles and numbers. Practice turnover will not be required.
- **We provide complaints and disciplinary assistance**
 - Our members have peace of mind because we offer a contractual Complaints and Disciplinary service with our in-house legal team expertly advising your practice through a local complaint and your practice nurses with a NMBI complaint.

- **We offer 24/7 Expert Advice and Support**
 - We are available 24/7, and policy holders have unlimited talk time with our team on any medical, ethical or legal queries that may arise in practice. We respond to 98% of queries on the same day.

- **We invest in risk management and best practice education**
 - We focus on risk management and educational initiatives to help GP practices meet best practice standards and to help reduce the frequency of complaints and claims. Our team travels the length and breadth of the country throughout the year, meeting GPs and practice staff face-to-face and delivering presentations on risk and best practice.

Who is covered under the Policy:

We arrange claims made insurance cover for practice staff including practice nurses, advanced nurse practitioners, nurse prescribers, phlebotomists, HCAs, practice managers and administrative staff.

Please note that cover does not extend to medical practitioners and all such employees must hold their own professional indemnity insurance.

How we do it ...

More than 2,500 general practitioners trust us to arrange their professional indemnity coverage. We believe this is because:

- We have a strong culture of excellence in all we do. Our promise to all doctors and practice staff is that, while you look after your patients, we will look after you.
- We proactively seek feedback to inform and develop our business strategy. We do not believe in standing still and we put our GPs and their practice staff at the heart of what we do.
- We are highly regarded within the medical community. Independent feedback about Medisec highlights that we show empathy, warmth and support at challenging times.
- The Medisec management team has the assistance of respected external advisors and experts, including a Clinical Advisory Panel, which reviews developments in practice and advises on risk mitigation, education and queries relating to scope of practice. The Board of Medisec comprises medical practitioners and professionals from complementary disciplines such as insurance, finance, law and communications.
- We only instruct leading external healthcare solicitors and counsel who have the best experience, empathy and professionalism to guide and provide support through medico-legal challenges and litigation.

Peace of mind for practice staff

Policy features

- Claims arising from medical malpractice of practice staff specified under the Policy
- Liability for Good Samaritan Acts

Additional coverages for staff members specified under the Policy:

- Cover for regulatory complaints, such as a practice nurse who is the subject of a complaint to the NMBI
- Cover for criminal prosecution of staff
- Assistance for staff called to a Coroner's Inquest
- A claim alleging defamation in the course and scope of Professional Services
- Breach of confidentiality in the conduct of Professional Services (please note Cyber Liability is not included)
- Cover for alleged discrimination under the Equal Status Acts

Important Notice:

This is a "Claims-Made" insurance policy. This means that the policy responds to claims made during the policy period for incidents arising from the provision of professional services on or subsequent to a retroactive date. Cancelling or allowing the policy to lapse without purchasing an Extended Reporting Period from an insurer (tail cover) may mean no coverage is in place for such claims. Contact Medisec directly on +353 1 6610504 or info@medisec.ie if you have any questions, concerns or require further explanation.

For more information or to receive a quote, call us today or visit our website.

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